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ADULT SEASON TICKET HOLDER TERMS & CONDITIONS

2. GENERAL TERMS

- 2.1. The purchase of a season ticket for Monifieth Golf Links is conditional upon the observance of these terms and conditions (and any local terms and conditions in force), which are applicable to the courses of facilities together with our code of conduct (see page 6 below).
- 2.2. Monifieth Golf Links retains absolute discretion in accepting or rejecting any application for a season ticket without prejudice or ascribing any reason for so doing.
- 2.3. Monifieth Golf Links reserves the right to introduce, delete or amend season ticket categories on an annual basis.
- 2.4. The annual season ticket is non-refundable and non-transferable. Any changes to the season ticket amount will be notified to members on an annual basis with a minimum of two week's notice in writing.
- 2.5. Monifieth Golf Links reserves the right to amend the terms and conditions at any time.

3. PAYMENT OF SEASON TICKET

- 3.1. Payment for season tickets is in advance, with payment due annually by 1 April. By arrangement with an external finance company existing season ticket holders may secure a loan to pay annual fees with monthly payments due from March to October.
- 3.2. Any new season ticket holders wishing to take advantage of spreading the payment of fees may pay an initial deposit on joining with the balance spread over monthly payments (current month – October).
- 3.3. Should a season ticket fail to fulfil the terms of the credit agreement, their season ticket will be terminated and only renewable on payment of the outstanding balance for the year to Monifieth Golf Links.
- 3.4. Where golf club membership is a requirement for season ticket categories, club fees should be paid in advance of the purchase of a season ticket. Monifieth Golf Links reserves the right to invalidate a season ticket if this condition is not met with no refund being payable.

4. SUSPENSION OF SEASON TICKET

- 4.1. You can apply in writing to the Managing Secretary at: secretary@monifiethlinks.com to suspend your season ticket due to serious illness or other certified medical reason. In any event, you will need to provide us with suitable medical evidence (such as a doctor's note) confirming that you are unfit to play golf.
- 4.2. Any suspension of season tickets will only apply from the date the suitable evidence mentioned above has been supplied to Monifieth Golf Links. If we agree to suspend your season ticket due to any of the reasons set out above, we will suspend your season ticket for a minimum period of 2 months and a maximum of the number of months applicable to the end of the season ticket year. Suspension of your season ticket is at our sole discretion and we will carry forward any credit accrued towards the cost of next year's season ticket. Should you decide not to renew your season ticket the following year all monies will be retained by Monifieth Golf Links.

5. SEASON TICKET CATEGORIES

TICKET CATEGORY	Conditions
Full ticket – 7 days. Both courses	This season ticket is available for members of The Grange and Broughty, Monifieth or Ladies Panmure golf clubs
6 Day Season Ticket. Both Courses	This season ticket is available for members of The Grange and Broughty, Monifieth or Ladies Panmure golf clubs This ticket is valid from Sunday to Friday only.
5 Day (Mon – Fri) Medal / 7 Day Ashludie	No play on Medal course at weekends. This season ticket is available for members of The Grange and Broughty, Monifieth or Ladies Panmure golf clubs This season ticket is being phased out and will be subject to no future sales.
5 Day Medal / 5 Day Ashludie ticket	No play on either course at weekends. Club membership required for all new

	Season Tickets with effect from 1 January 2022.
7 Day Ashludie only ticket	Valid 7 days Ashludie only. This season ticket is available for members of The Grange and Broughty, Monifieth or Ladies Panmure golf clubs.
6 Day Ashludie only ticket	Valid Sunday – Friday Ashludie only. Club membership required for all new Season Tickets with effect from 1 January 2022.
5 day Ashludie only ticket	Valid Monday - Friday Ashludie only. Club membership required for all new Season Tickets with effect from 1 January 2022.
Country season ticket holders	Permanent residence outwith 50 miles - booking restricted to after 2pm on Saturday and after 11am on Sunday. Proof of address may be required. Club membership required for all new Season Tickets with effect from 1 January 2022.

Age related Discounted Tickets.

AGE AT 1 ST JANUARY 2021	Conditions
18 – 25	50% of adult ticket price. This season ticket is available for members of Grange and Broughty, Monifieth or Ladies Panmure golf clubs
26 - 30	75% of adult ticket price This season ticket is available for members of Grange and Broughty, Monifieth or Ladies Panmure

golf clubs

Any existing season ticket holder who wishes to change category should advise the office prior to renewal to ensure availability.

6. BOOKING TEE TIMES

- 6.1. Subject to availability, tee times may be booked up to 6 days in advance via our BRS booking system. Additionally we will accept telephone bookings during admin office hours via the bookings telephone line 01382 532767.
- 6.2. Any bookings made, but not required, must be cancelled as soon as possible to allow other season ticket holders access to the time. The person who's booking the name is in (i.e. the person who made the original booking) is responsible for ensuring the correct names show on the booking and also for any cancellation. Persistent failure to cancel bookings will result in booking privileges being revoked.
- 6.3. All buggies and members guests should be pre-booked prior to arrival at the course.
- 6.4. Each year, season ticket holders benefit from a free tee time in order to bring guests. This option must be taken up by 31 March in the year it is issued, or the free tee time shall be forfeited. The intention to use this free tee time must be advised to admin staff prior to arriving at the course and the Season Ticket Holder must play with their guests. The free tee time is not transferable and cannot be used as part of a group or party booking, or other services.
- 6.5. Season ticket holders can bring an unlimited number of paid guests subject to a maximum of 3 per round on days and times and at a cost as directed by the Board.

7. PERSONAL BUGGY USE

- 7.1. Season Ticket Holders must apply for permission to use their own buggy on the golf courses.
- 7.2. Valid insurance is required and a copy of the certificate may be requested
- 7.3. Monifieth Golf Links reserves the right to refuse or limit buggy access where course works or course conditions require.

8. COURSE CLOSURES

- 8.1. Monifieth Golf Links reserves the right to close the courses or block off tee times as we see fit for a number of reasons:
 - Club Fixtures
 - 3rd party events
 - Monifieth Links Open Competitions
 - Weather related course conditions which cause the course to be unplayable, or unsafe to play
 - Essential repair works
 - Time sheet management
 - Forces outwith our control e.g. instructions from Scottish Government or Scottish Golf that golf is not permitted.

9. CODE OF CONDUCT [2020]

- 9.1. Monifieth Golf Links is committed to providing an environment that is free of discrimination, harassment and intimidation for Season Ticket Holders, employees and guests.
- 9.2. At all times Season Ticket Holders (STHs), guests and visitors are all reminded that an acceptable standard of behaviour is expected in all areas of the course and facilities. Upon payment of season ticket or green fees, all STHs, guests and visitors have given their consent to be bound by both the restrictions and penalties which may be imposed for any breach of the Monifieth Links standards or serious misconduct in failing to meet the standards set in this Code of Conduct. In the case of disciplinary action being taken by one of our affiliated clubs, Monifieth Golf Links retains the right to withdraw or amend a season ticket. STHs will be liable for any breach committed whether by themselves or their guests.
- 9.3. **R&A Rule 1.2 – Standards of Player Conduct:** All players are expected to play in The Spirit of the Game
- 9.4. **R&A Rule 1.2b – Code of Conduct** Monifieth Golf Links has adopted the following Code of Conduct as a Local Rule

10. ON THE COURSE:

- 10.1. All golfers must:
 - Avoid slow play, apply Ready Golf principles and allow other golfers to play through as appropriate e.g. waving the following group through when searching for lost balls and maintaining the speed of play by keeping up with the group in front.
 - Adhere to the R&A and local rules of the course.
 - Demonstrate fair play both on and off the course
 - Always follow established golf etiquette respecting the course, such as:
 - Repairing pitch marks, replacing divots, raking bunkers etc.
 - Showing the necessary respect to fellow golfers at all times, which incorporates; no shouting on the course, no misuse of equipment (i.e. throwing clubs in frustration etc), no aggressive behaviour, or the taking of performance enhancing drugs.
 - Conduct yourself in a sportsmanlike manner and do not knowingly cheat, disrespect employees, Officials or fellow players.
 - Mobile phones must be switched to silent on the golf course
- 10.2. Whilst fully acknowledging that adult “banter” contributes to creating a healthy atmosphere amongst STHs, these rules are designed to safeguard others who find such banter offensive or intimidating. This Code of Conduct is not intended to create a bureaucratic, regulatory environment, but rather to promote and enhance Monifieth Golf Links values.
- 10.3. A person engaging in any behaviour that may be detrimental to the game of golf or Monifieth Golf Links is in breach of the code of conduct and should be reported to the Managing Secretary.

- 10.4. It is in the best interests of the game that such behaviour is reported, and all players, STHs and members of the public are encouraged and have a duty to report such behaviour.

11. REPORTING A BREACH

- 11.1. Where the alleged breach of the code of conduct results from a complaint, that complaint must be given in writing and lodged by the complainer with the Managing Secretary within 7 days of the alleged incident or grounds for complaint.

12. DEALING WITH BREACHES OF THE CODE OF CONDUCT BY SEASON TICKET HOLDERS

- 12.1. In dealing with alleged breaches of the code of conduct, which are not considered to be serious breaches, the Managing Secretary may discuss the matter with the season ticket holder and resolve the matter informally.
- 12.2. Where it is considered that the alleged breach of the code of conduct is sufficiently serious by the Managing Secretary then a formal disciplinary procedure involving a hearing of the case may be initiated. In the case of an extremely serious offence e.g. an alleged physical assault, a member may be given an immediate suspension by the Vice-Chairperson or a nominated board member until a disciplinary hearing can be arranged.
- 12.3. The season ticket holder will be advised in writing of the alleged breach of the code of conduct and advised of the complaint against him/her.
- The season ticket holder will be invited to attend a disciplinary hearing; the Disciplinary Committee will comprise up to 3 members of the Board who have not been involved in the case previously.
 - The season ticket holder will be entitled to be advised 14 days in advance of the date and time of the hearing.
 - The season ticket holder will be entitled to be represented (legal or otherwise) at the hearing.
 - The season ticket holder will be entitled to state his/her case, call relevant witnesses and provide evidence at the hearing.
 - If the season ticket holder elects not to attend the hearing without good reason, the Disciplinary Committee may proceed in his/her absence.
 - The Disciplinary Committee will decide on the basis of the evidence supplied; either a unanimous or a majority decision with the Chair holding a casting vote if no majority is reached.
 - Notification of the decision, including any sanctions, will be given to the season ticket holder within 7 days of the hearing.

12.4. APPEALS PROCEDURE

- An appeal must be lodged in writing by the season ticket holder within 7 days of the notification of the decision made at the hearing.
- The member will be invited to attend an appeal hearing; the Appeals Committee will comprise up to 3 members of the Board who have not been involved in the case previously; the appeal hearing procedures will be the same as for the hearing procedure above.
- The Appeals Committee has the power to increase, decrease or accept any penalties previously imposed. The decision of the Appeals Committee is final and binding.

12.5. PENALTIES

If a complaint is proved against a season ticket holder, the Disciplinary Committee and the Appeals Committee shall have the power to impose the following penalties –

- Reprimand/warning
- Suspension from playing rights for a specified period of time (including competitions)
- Suspension from playing rights permanently
- Disqualification and/or forfeiture of any competition prizes
- A combination of any of the above.

13. DRESS CODE

All season ticket holders should adhere to the dress code as specified on the Monifieth Golf Links website.